**WORKDRY INTERNATIONAL**

**POSITION DESCRIPTION:**

**Chief Architect**

**LOCATION:** Head Office, Chandlers Ford

**POSITION PURPOSE:**

The role of Chief Architect is key to enable us to deliver our digital transformation across the group to drive greater customer engagement and operational efficiency using an significant investment of technology. This role will have ultimate accountability defining our current “as-is” process map and delivering a future blueprint with associated solutions that can fulfil our business needs and support our overall strategy.

The Chief Architect designs technology architecture to align with enterprise standards, processes, procedures, and targets. This role makes technology choices, supervises the quality and implementation of designs, developing business analysts, process owners and solution architects within the organisation. The Chief Architect solves complex problems and resolves technological disagreements with informed solutions. The role designs software architecture policies and guidelines to manage and guide members of the department.

**RESPONSIBLE TO:** Group Chief Information and Digital Transformation Officer

**REGULAR CONTACTS: External** Client and customers

Vendors and suppliers

Regulatory bodies

Auditors Consultants

Investors

**Internal** Executive leadership team – inc. Group CIDTO

Engineering teams

Cyber security team

Business analysts

Operations teams, regional operational managers

IT teams

Sales teams

Marketing team

Client support team

Quality and compliance team

Finance and budgeting teams

**MAIN RESPONSIBILITIES:**

* **Digital Transformation:** This transformation will include (but is not limited to) the deployment of ERP solutions for finance, manufacturing, distribution and quote to cash; CRM for sales, service and field service excellence; data warehousing and analytics along with IOT telematics solutions to support our customers.
* **Strategic Alignment:** Collaborate with executive leadership to align IT architecture with the company's strategic objectives. Ensure that technology investments and innovations support business goals and drive competitive advantage.
* **Architecture Blueprint Development:** Develop and maintain a comprehensive architecture blueprint that reflects both the current state ("as-is") and future state ("to-be") of the organisation. This blueprint will guide the development and implementation of technology solutions across the group.
* **Technology Leadership:** Serve as the primary decision-maker for technology architecture choices, ensuring alignment with enterprise standards, best practices, and emerging trends. Supervise the quality of design and implementation efforts across the organisation.
* **Stakeholder Collaboration:** Work closely with business analysts, process owners, solution architects, and other stakeholders to ensure that architectural decisions are informed by business needs and opportunities for innovation.
* **Governance and Policy Development:** Establish and enforce architecture governance frameworks and policies that guide the design and deployment of technology solutions. Ensure compliance with regulatory requirements and industry standards.
* **Mentorship and Team Development:** Lead and develop a high-performing architecture team. Provide mentorship and guidance to business analysts, process owners, and solution architects, fostering a culture of continuous learning and improvement.

*The main responsibilities are outlined above. This is not a definitive list, and other tasks/activities may be necessary as the company’s commercial activities require.*

**QUALIFICATIONS & EXPERIENCE:**

* **Exceptional Architectural Skills:** Process re-engineering, strategic planning, and team and stakeholder management skills.
* **Proven Track Record:** Extensive experience in architectural roles, leading large-scale transformation and change initiatives, particularly in complex, multi-faceted environments. Proven track record of working on complex projects and programs largely based upon the application of technology and associated business process change.
* **Technical Expertise:** Demonstrated expertise in designing and implementing ERP and CRM solutions, with specific experience in Microsoft or Salesforce CRM, and ERP systems such as Microsoft, SAP, or Oracle.
* **Global Perspective:** Experience in managing global processes, with a strong understanding of cultural and regional differences, particularly within Europe.
* **Leadership Experience:** Strong leadership skills, with a history of successfully leading and inspiring architects, business analysts, and process owners across diverse, geographically dispersed teams.
* **Strategic and Analytical Thinking:** Excellent strategic thinking, decision-making, and problem-solving abilities, with a focus on driving business outcomes through technology.
* **Communication and Influence:** Outstanding communication and interpersonal skills, with the ability to influence and engage stakeholders at all levels of the organization.
* **Certifications:** Relevant certifications in architecture frameworks (such as TOGAF) and methodologies (e.g., Agile, Waterfall) are highly desirable.
* **Process Re-engineering:** Experience with process re-engineering and the application of LEAN methodologies in a commercial setting is a strong advantage.
* **Mobility:** Ability and willingness to travel to various business locations as needed.